



For Immediate Release

PUC Applauds Ontario Government's Decision to Extend Suspension of Time-of-Use Rates

Sault Ste. Marie (May 6, 2020) – Today, the Government of Ontario announced that they are extending emergency electricity relief to families, farms and small businesses until May 31, 2020.

The announcement today means that PUC residential and small business customers will continue to see savings on upcoming electricity bills.

“PUC wants to acknowledge the leadership of the Ontario government, whose actions are providing major relief for our customers during this difficult time,” sated Robert Brewer, President & CEO, PUC Services Inc. “We also want to take this opportunity to thank Sault Ste. Marie MPP Ross Romano for his work advocating on behalf of Sault residents and small businesses to make this situation easier for everyone.”

Customers who pay time-of-use electricity rates will continue to be billed at the lowest price, known as the off-peak price, 24 hours a day, seven days a week. This electricity rate relief, initially provided for a 45-day period starting on March 24, 2020, has been extended by an emergency order under the *Emergency Management and Civil Protection Act*. The rate relief is intended to be in place for an additional 24 days until May 31, 2020.

No action is required by electricity consumers; this change will be applied automatically for everyone paying time-of-use rates, and customers will see the lower rate reflected on upcoming electricity bills.

For more information on how PUC is helping customers during the COVID-19 pandemic, please visit www.ssmruc.com/covid19.



If you have any questions or concerns, please contact our Customer Experience Team at 705-759-6522 or customer.care@ssmpuc.com, Monday-Friday from 9:00 AM-4:30 PM and 705-759-6555 for after hour emergencies.

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